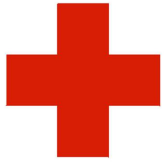


Disaster Course Schedule



**American
Red Cross**

Monroe County Chapter

April - June 2009



Photo by Gene Dailey Aug 2008 - Florida

American Red Cross Disaster Course Catalog

Red Cross disaster relief focuses on meeting people's immediate emergency disaster needs. When a disaster threatens or strikes, the Red Cross provides shelter, food, and health and mental health services to address basic human needs. The core of Red Cross disaster relief is the assistance given to individuals and families affected by disaster to enable them to resume their normal daily activities independently.

In addition to immediate services, the Red Cross also provides referrals, materials and financial assistance to individuals and families. This aid enables disaster victims to resume normal daily activity as quickly as possible. The Red Cross provides items such as groceries, clothing, essential household items, medicines and more. All assistance is based on verified disaster needs.

The Red Cross also feeds emergency workers, handles inquiries from concerned family members outside the disaster area, provides blood and blood products to disaster victims, and helps those affected by disaster access other available resources.

The Monroe County Chapter is continually working in preparation to respond when a disaster threatens or strikes. When a disaster exceeds the Monroe County Chapter's capacity to respond, all the resources of our organization—including those of the affected and supporting units within Indiana as well as the national headquarters—combine to ensure that the needed services are provided.

NEW! American Red Cross Approved as Provider of Continuing Education Units (CEUs)!

Many American Red Cross course takers are professionals who need CEUs to maintain a license or certification. Examples include nurses, social workers, recreation professionals, teachers and day care providers. The American Red Cross has been approved as an authorized provider by the International Association of Continuing Education and Training (IACET). To access these credits, course takers will be directed to the Red Cross Store to apply and make payment for CEUs. The following Emergency Services Courses qualify for such credit: Psychological First Aid, Foundations of Disaster Mental Health, Health Services Response Workshop, Staff Health: Working on Disaster Relief Operations, Serving People with Disabilities Following a Disaster, Disaster Instructor Specialty Training, Humanity in the Midst of War: Introduction to International Humanitarian Law, Restoring Family Links, IHL Instructor Training, IHL Instructor Trainer Training. For more information on how to obtain CEUs for these classes, contact the chapter at (812) 332-7292.

Interested in Volunteering at your local American Red Cross Chapter?

We rely on hundreds of volunteers every year to carry out the mission of the American Red Cross in Monroe and Owen Counties, so we welcome new volunteers every week! You can go online to www.monroe-redcross.org and click on Volunteer—there you'll see our current volunteer opportunities. You can also listen to one of our disaster response volunteers talk about her experience volunteering for the Red Cross. You can download a volunteer application and send it to jtaylor@monroe-redcross.org. You will hear from us very soon to set up a time to meet with you and get your Red Cross volunteer job started.

Disaster Services

Disaster Services volunteers are divided into 7 Groups, each with different training needs. All the training is standardized on a nationwide basis to ensure that volunteers from throughout the country can work together during disaster relief operations. All disaster volunteers must first go through "Introduction to Disaster Services", an online training that can be found at www.monroe-redcross.org before they are registered into a class. All disaster services training is free of charge.

NEW! Now you can register online for disaster classes from our website!

- From the homepage choose the "Classes" tab
- Scroll down and click the "Disaster Online Catalog" link
- Select "Disaster Courses" and click "search"
- Select the red plus sign for upcoming classes
- Choose "Add to Cart" for class
- If you have already taken classes, enter your LMS ID and password; if not, choose "register" and enter your information
- Select "Checkout" and then select "Place Order"
- You will receive an E-mail confirming your enrollment.

Fulfilling Our Mission: Translating Your Compassion into Community Action

This course will show individual volunteers how their actions through the ARC can change their communities and provide information to other community groups on ARC work and possible partnerships in preparation for and response to disasters.

Prerequisite: None

Course #	Date	Day	Time
2219622	April 16	Thurs	6 – 9PM
2219719	May 14	Thurs	6 – 9PM
2219823	June 6	Sat	9AM - 1PM

Community Disaster Education (CDE)

The American Red Cross, as part of its commitment to help communities prepare for disasters, has prepared programs on a wide variety of topics related to emergency preparedness and emergency response. We also have qualified presenters that are willing to work with you and your organization to ensure the informational needs of your group are met. Just like Disaster Services training, this service is provided free of charge to the community, a service of the Monroe County Chapter. Please contact us at (812) 332-7292 for more information.

Mass Care Overview

This class will cover the main aspects of a Mass Care response. It will give an idea of what types of activities might be encountered, and where volunteers can fit in.

Prerequisites: Fulfilling Our Mission

Shelter Operations

This class will cover the basics of working within a shelter, from opening to closing a facility. Topics include worker responsibilities, forms, dormitory management, and concluding operations. This class will prepare you to work as part of a shelter team.

Prerequisite: Fulfilling Our Mission, Mass Care Overview

Shelter Simulation

Take all the knowledge gained in the Shelter Operations class and put it to good use! This simulation will pick up where the previous class left off, challenging you with real world problems in sheltering.

Prerequisites: Mass Care Overview, Shelter Operations

Client Casework: Providing Emergency Assistance

This is the basic class for anyone interested in working with disaster clients during the interview process. You will be prepared to work in the Individual Client Services group in an individual interview set-up.

Prerequisite: Fulfilling Our Mission

- 2 For more information, contact your American Red Cross Monroe County Chapter by visiting www.monroe-redcross.org or calling (812) 332-7292.

Disaster Public Affairs: The Local Response

This course will help volunteers understand the need to communicate Red Cross activities to the public, to ensure that our clients know and understand what services we offer as well guide them to where they can go find the information they need.

Prerequisite: Fulfilling Our Mission

Collaborating to Ensure Effective Service Delivery

This course will train volunteers in how to best work with partner agencies, such as local government, other nonprofits and any other groups in the community working to provide services to those affected by disasters.

Prerequisite: Fulfilling Our Mission

Logistics: An Overview

This is the basic class for individuals interested in working in the Material Support Services Group. Participants will learn about the skills, abilities, and knowledge needed by Material Support Services workers and how they can get started in their local chapter.

Prerequisite: Fulfilling Our Mission

Course #	Date	Day	Time
2219543	April 11	Sat	9 AM -12 PM

Logistics Simulation

The purpose of this training is to provide participants an opportunity to practice the knowledge and skills needed to run a successful logistical operation in their local chapter.

Prerequisite: Logistics: An Overview

Course #	Date	Day	Time
2219603	April 11	Sat	1-5 PM

Fundamentals of Disaster Assessment (Blended Learning)

You will learn about the techniques used by Red Cross staff to gather information regarding damage caused by a disaster. You will also learn about forms utilized and other resources available. This class is one of the required classes for Monroe County volunteers who are part of one of the Disaster Action Teams (DAT). Completion of part one (online component) is required before you can enroll in part two (instructor-led session).

Please call the Chapter at 332-7292 to enroll.

Prerequisite: Fulfilling Our Mission

Disaster Assessment Workshop

This basic training workshop is an interim training solution designed to disseminate new and revised Disaster Assessment information until a full complement of training materials are available. It provides an overview of the concepts, procedures, tools and resources contained in the recently released *Disaster Assessment* (ARC 30-3049) document.

Serving People with Disabilities Following a Disaster

This class is to outline Red Cross policies and practices related to providing services to people with disabilities following a disaster.

Prerequisites: Fulfilling Our Mission

***You must complete the blended learning portion of this class prior to attending classroom session.**

Course #	Date	Day	Time
2220440	April 25	Sat	9 AM - 6PM

Humanity in the Midst of War: Introduction to International Humanitarian Law

The purpose of this course is to raise awareness among the American public about the Geneva Conventions, the basic rules of international humanitarian law, and the role of the Red Cross Movement during armed conflict to implement IHL.

Course #	Date	Day	Time
2219853	June 20	Sat	9 AM – 3 PM

Weapons of Mass Destruction/Terrorism: An Overview

This course is designed to create an awareness of the complex response issues and concerns associated with a WMD/T incident.

Prerequisites: Fulfilling Our Mission

Course #	Date	Day	Time
2219866	June 25	Thurs	6 – 10 PM

Disaster Frontline Supervisor

The purpose of this course is to prepare supervisors to lead a team of disaster workers to deliver high quality client service and to create a climate that promotes worker satisfaction.

Prerequisite: Experience equivalent to a Service Associate in an activity in which she or he expects to become a supervisor.

Course #	Date	Day	Time
2219736	May 30	Sat	9AM – 12:30 PM

Disaster Frontline Supervisor Simulation

The purpose of the simulation is to provide participants an opportunity to practice their supervisory knowledge and skills in leading teams that deliver high quality service and to create a climate that promotes worker satisfaction.

Prerequisite: Disaster Frontline Supervisor

Course #	Date	Day	Time
2219779	May 30	Sat	1:30 – 5 PM

Mass Casualty Disasters

This course combines a series of presentations and class discussions to explore the four types of mass casualty disasters and the planning and response roll of the Red Cross as part of an overall community response.

Prerequisite: Fulfilling Our Mission and previous disaster experience

***Must attend both sessions of class**

Course #	Date	Day	Time
2219680	May 19	Tues	6 – 10 PM
	May 21	Thurs	6 – 10 PM

General Information

To register for classes:

Registering is easy, simply self-register online at:

<https://learningctr.redcross.org/elms/pws/port.al.do?siteID=14244PUBLIC>

or phone or stop by our office. Business hours are Monday through Friday, 8:30 am - 5 pm, excluding major holidays.

Address: 411 East 7th Street
Bloomington, IN 47408

Phone: (812) 332-7292

Can I take a class if I have a medical condition or a special educational need?

We will work with you to accommodate medical conditions or disabilities as much as possible, although certification requirements vary among classes. For more information, call us at 332-7292.

How actively must I participate in class?

You'll learn more – and have more fun – by participating as much as possible. Most classes include videos and group discussions that require you to participate in hands-on activities. To receive certification, you must attend all class sessions and pass both skills and written testing.

What if I'm late to class?

Since the core of most programs is taught at the beginning of class, you won't want to miss a minute of class time. In order to maximize training time, session starting times are firm. Late arrivals are admitted at the discretion of the instructor, but tardiness may affect certification.

Refunds and Transfers

No refunds for classes will be given unless the Red Cross is forced to cancel a class. If you need to transfer a class, please let us know *at least* two full working days in advance so we may fill your space. Please be sure to call during regular business hours (Monday through Friday, 8:30 a.m. – 5 pm, excluding major holidays.). A transfer fee of \$5 will be assessed for traditional classes and \$10 for our Blended Learning classes.

Can lost certificates be replaced?

We can send you replacement certificate for any course taught at the Monroe County Chapter as long as your certification is still valid. A \$3 processing fee will be assessed for each replacement certificate issued.

Anti-Discrimination Policy

No person will be excluded from service or classes because of race, ethnic origin, religion, handicap, gender or sexual orientation.



Lifeline Personal Response Service

Seniors in Monroe and surrounding counties have immediate access to help thanks to the American Red Cross Lifeline Program. Lifeline is a personal emergency response service that gives seniors immediate access to help whenever they need it. By simply pressing the Personal Help Button worn around the neck or wrist a Lifeline subscriber is instantly connected to a professional monitor who will assess the caller's need and

respond appropriately, whether it's calling a relative, neighbor or emergency services.

Since 1999, The Monroe County Chapter of the Red Cross has offered Lifeline service to thousands of elders in the area. This is what one subscriber has said about the service "It gives me security when I am by myself. I know if I press the button someone will answer me. One time I fell when I was alone and Lifeline contacted my family and they came to help me immediately. Not only do I feel secure but it also gives my family peace of mind."

Lifeline helps bolster senior's confidence to live independently in their own homes. The added benefit of this service is that it gives family members and caregivers peace of mind, knowing that help is there even when they are not.

Lifeline service can be installed in your home within 24 hours of subscribing. There is a one-time installation fee of \$70.00, often waived, depending on when service is ordered and a monthly charge of \$40.00. There are no other fees and you do not have to sign a contract. To learn more about this service call **Donald Moore at 812-332-7292 or the toll free Red Cross Lifeline number 1-800-959-6989.**

Health & Safety Courses

With a history spanning more than 90 years, the Monroe County Chapter of the American Red Cross is today's premier provider of first aid, CPR, water safety, swimming lessons, caregiving, babysitter's training, and other health and safety education programs. Developed in conjunction with medical and aquatics experts, each program delivers the latest information and lifesaving techniques. Every year the Red Cross prepares millions of people to save lives through health and safety training, including first aid, CPR and AED, aquatics and water safety, swimming lessons, and caregiving programs. The Red Cross is committed to keeping people safe at home, at school, and in the workplace by teaching people not only how to respond to emergencies, but also how to prevent them.

For more information, visit our website or contact Don Creek at 812-332-7292.



American Red Cross
Monroe County Chapter
411 East 7th Street
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Member Agency
